

Guide to Special Cash Payments

横浜版

The benefit will be **100,000 yen per person.**

The information required for the application is kept to a minimum.

Who ?

Those who are registered with Basic Resident Registration System as of **April 27, 2020**

When ?

Thursday, September 10, 2020
(must be postmarked by the date)

How can I apply?

The municipalities will send an application form by mail with your name and date of birth printed.
In order to prevent spread of COVID-19 infection, please apply by mail or online.

Postal applications

Fill in the **form** with relevant information, such as the **account number for the transfer**, and **send** it along with the **necessary documents** to Yokohama City.

Online applications

If you have a **My Number Card**, you can **apply online** from the **MynaPortal website**.

- The payment will be **transferred to the bank account** for each household.

▶ **For more details, see the URL below (official website of Yokohama City)**
<https://www.city.yokohama.lg.jp/kurashi/sumaikurashi/teigaku/teigaku.html>

▶ **Enquiries (Yokohama City Special Cash Payments Multilingual Support Call Center)**

0570-045592 English available

(We are open every day 9:00 a.m. and 5:00 p.m., until June.)

Stop fraud!

There are people who will try to steal your precious assets by offering “to help.”

The government and municipalities will

NEVER do any of the below:

- **Ask you to use an ATM**
- **Request service charges related to the benefit payment**

Do not click on any URLs on suspicious e-mails, or open any attached files.

Please feel free to contact if you find anything suspicious.

- ▶ The municipality you live in
- ▶ The nearest police station
- ▶ Consumer hotline on cash benefit programs for COVID-19 [0120-213-188] (From May 1)
- ▶ Consumer hotline: 188(Three digits without the area code)
- ▶ Designated police consultation phone number: #9110

FAQs

Can I apply online without a My Number Card?

You will need a My Number Card to apply online. If you do not have a My Number Card, please apply by mail.

I live in a municipality different from that on my residence registry as I am a victim of domestic violence. What should I do?

To receive the benefit, please contact as soon as possible the municipality of your current residence and explain that you are taking shelter there from domestic violence or other reason so that the municipality can verify.

Please ask your municipality for more details.

Are foreigners eligible for the benefit?

Foreigners registered with Basic Resident Registration System as of April 27, 2020, are eligible.

Please note that foreigners on short stays or illegal residents are not registered with Basic Resident Registration System and are not eligible.

Are there any documents to prepare other than the application form?

The following documents are necessary depending on the type of application.

Postal applications

(1) Identity verification document

Copy of your My Number Card, driver's license, or health insurance card.

(2) Document to verify the payment transfer account

Copy of a bankbook, cash card, or printed screen of an online banking service that shows the name of the financial institution, account number, and the name of the account holder.

Online applications

(2) Documents to verify the payment transfer account

* Identity will be verified through electronic signature for My Number Card holders, and the identity verification documents on (1) above are not required.

► For more details:

0570-045592 English available

(We are open every day 9:00 a.m. and 5:00 p.m, until June.)

Example of how to fill in the Special Cash Payments Application Form (English)

Surface

Provide the date of completion.

特別定額給付金申請書 **赤ペンで記入ください**

横浜市長あて 申請日 年 月 日

Provide the name of applicant/beneficiary.

① 世帯主(申請・受給権者)裏面の誓約・同意事項に同意の上、特別定額給付金を申請します。

押印または署名
●●●● JUNICHIRO (印)

電話番号
(携帯電話番号、日中に連絡がとれる番号)
000-0000-0000

生年月日

Provide a phone number, such as a mobile phone number, when the applicant is available during daytime.

② 給付対象者の確認 (※下記の内容をご確認ください。もし記載に誤りがあれば、朱書きで訂正してください。)

No.	氏名	続柄	生年月日	給付金不要
1	●●●● HANAKO	***	00/00/0000	<input type="checkbox"/> 不要
2	●●●● TARO	***	00/00/0000	<input checked="" type="checkbox"/> 不要
6				<input type="checkbox"/> 不要
7				<input type="checkbox"/> 不要

Confirm there is no mistake in the beneficiaries' information. Correct any mistakes with a red pen. **If any of the beneficiaries do not wish to receive the payment, check the box for "Cash Payment Not Needed" for the person.**

Provide the bank details in either the Bank column or the Japan Post Bank column. If you make a mistake, cross out the mistake with double lines.

③ 給付金の振込口座 (※振込先について、下記の必要事項を記入してください。※世帯主または代理人の口座に限ります。)

A Bank

The account holder's name (in Japanese katakana) ●●●● ジュンイチロウ

Account type (circle either savings or checking)

Bank name 金融機関 (ゆうちょ銀行を除く) □□□

Bank code 1 2 3 4

Branch name

Branch code 5 6 7 8

Account number 1 2 3 4 5 6

The Japan Post Bank

The account holder's name (in Japanese katakana) ゆうちょ銀行

The passbook code ※

Number for the Japan Post Bank

Leave it blank if you do not have a bank account. (We will contact you to explain the additional procedures. If that is the case, it may take longer for you to receive the payment.)

Be sure to use a ballpoint pen to fill out the form. Do not use erasable pen or pencil to fill out the form.

The other side

Fill out this section if another authorized representative makes the application or receives the payment by proxy.

④ 代理申請(受給)を行う場合 (※代理申請(受給)する場合には限り、ご記入ください。)

The proxy's name フリガナ ▲▲ MOMOTARO

Date of birth ①明治 ②大正 ③昭和 ④平成 年 月 日

Address 〒000-0000 ○○市 ■■■■■■1-23

Telephone number 000-0000-0000 (携帯電話等、日中に連絡がとれる番号)

世帯主 (委任者) 氏名 (本人自署または記名押印) ●●●● JUNICHIRO (印)

上記の者を代理人と認め、特別定額給付金の [] を委任します。

申請・請求

受給

申請・請求および受給

※代理の場合は選択は不要です。

Provide the name of the head of the household

The head of the household must check one of Application/Request, Payment Reception, or Application/Request and Payment Reception.
 【申請・請求】…Application/Request
 【受給】…Payment Reception
 【申請・請求および受給】… Application/Request and Payment Reception

About documents need to be attached [One of the following]
 A copy of the identity verification document for the head of the household or proxy(*). Enclose a copy of the driver's license, Individual Number Card (My Number Card) (My Number Notification Card is not acceptable), health insurance card, pension handbook, passport, or resident card in the return envelope.
 *If a legal representative makes the application by proxy, a copy of the document verifying the proxy relationship and a copy of the proxy's identity verification document are required.
 *If a non-legal representative makes the application by proxy, copies of the identity verification documents for both the head of household and the proxy are required.

A copy of a document to verify the payment transfer account
 Please enclose a copy of the bankbook (e.g. back of the front cover) that shows the name of the financial institution, account number, and name of the account holder (in Japanese katakana).

Agreement [Be sure to read the following information]

- To check on eligibility, we may refer to your personal information in public records.
- If your information is not found in public records, we will ask you to submit the relevant documents. We may also check your residential information with other municipalities.
- After the municipality completes the payment transfer procedure to the provided bank account, if the procedure fails due to an applicant's mistake in filling the application form or other reasons and the municipality is not able to contact or check with the head of the household (applicant or eligible beneficiary) or the proxy by the application due date, which is three months after the start date of the application period, the municipality shall deem the application withdrawn.
- If you have received the Special Cash Payment from another municipality, we will ask you to return the payment.
- If it is found that any of the non-head family members of the household of those registered with the Basic Resident Registration System has received the Special Cash Payment for specific reasons, we will ask you to return the payment.